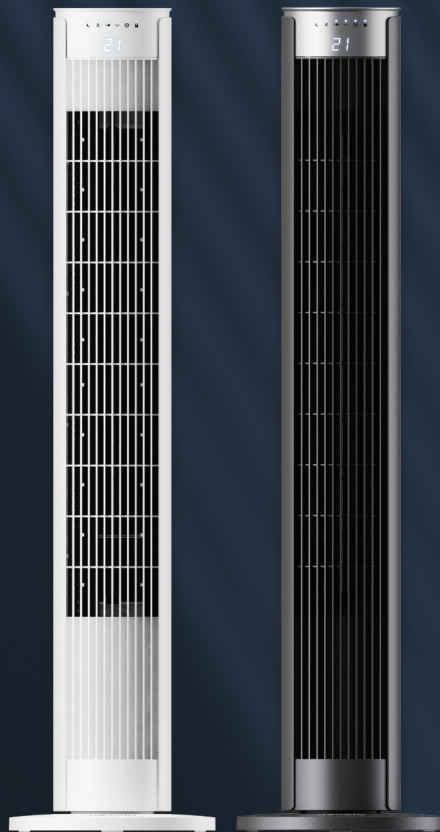


**devola**

Comfortable living everyday



# Platinum 38" DC Tower Fan

DVTF38PWH / DVTF38PBS

## Instruction Manual

[devola.co.uk](http://devola.co.uk)

# Thank you for choosing Devola

Congratulations on the purchase of your new Devola product. Please read the following instructions carefully and follow them to prevent possible damages. We assume no liability for damage caused by disregard of the instructions and improper use.

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Please read this user manual carefully before operation.

## Safety instructions

- **Use this appliance only as described in this manual.** Any other use may result in fire, electrical shock, or injury. This will also invalidate the warranty.
- This appliance may be used by children aged 8 years and older, as well as by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience or knowledge, provided they have been properly supervised or instructed on the safe use of the appliance and understand the associated risks.
- **Children must not play with the appliance.** Cleaning and maintenance must not be carried out by children without appropriate supervision.
- **Children under the age of 3 must be kept away from the appliance at all times** unless under continuous supervision.
- **Children aged between 3 and 8 years may only switch the appliance on or off,** and only if it has been installed in its normal operating position and they have been supervised or instructed on its safe use and fully understand the potential hazards.
- **Children between 3 and 8 years of age must not plug in,** adjust settings, clean, or perform any maintenance on the appliance.
- Always connect the appliance to a **properly earthed 220-240V AC power supply.**
- Avoid using a high-wattage appliance on the same electrical circuit.
- **Do not use the appliance if the power cord or plug is damaged.** Contact the retailer.
- **Do not extend the power cord** or use extension leads.
- The socket outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.
- Avoid placing the power cable in areas where it may become a **tripping hazard.**
- **Do not pull, kink or wrap the power cable** around the appliance, as this may weaken the internal wires.
- This appliance is intended for indoor use only. Do not operate the appliance outdoors.
- **Place the appliance on a flat, stable surface** in an upright position. Operating in any other position could cause a hazard.
- **Never cover the appliance.** Covering it may cause it to overheat and catch fire.
- **DO NOT** place the appliance:
  - o Within 50cm of objects, such as curtains, furniture, paper, bedding.
  - o Within 1.5 metres of any flammable objects.
  - o With the safety guard removed.
- **Do not use in areas with flammable gases, vapours or dust** (e.g. garages or workshops).
- Ensure the appliance is **never positioned where it could fall into water.**
- Never operate the appliance with **wet hands** or pull the plug out by the cord.

- The switch or controller **must not be reachable from any bodies of water**.
- **Do not insert fingers or objects** into the appliance when in operation.
- **Do not leave the appliance on unattended** or while sleeping.
- Switch off the appliance and unplug from the mains before cleaning or repositioning.
- Only clean the appliance with a **soft cloth** - no solvents or abrasives.
- You may notice a faint odour when the appliance is used for the first time. This is completely normal and will fade within a few minutes.
- **Do not attempt to open**, repair or modify the appliance yourself. Contact the retailer.


## Battery safety instructions

The remote control supplied with this appliance contains batteries. Please observe the following battery safety instructions.

- Use only the battery type specified in this manual.
- Insert batteries with the correct polarity (+ / -) as indicated.
- Remove batteries from the remote control if it will not be used for a long period.
- Do not expose batteries to heat, fire, or direct sunlight.
- If a battery leaks, avoid contact with skin or eyes. Dispose of the battery and clean the compartment before reuse.
- Keep batteries out of reach of children.
- Dispose of used batteries according to local recycling regulations. Do not dispose of batteries in household waste.

 **Warning:** Batteries can pose a risk of leakage, overheating, or explosion if used incorrectly.

Important Information	Possible signs of battery ingestion include:
<ul style="list-style-type: none"> <li>• Battery ingestion may not cause obvious symptoms</li> <li>• A swallowed battery can become lodged in the oesophagus (food pipe) without being immediately detected</li> <li>• Symptoms may be mistaken for common illnesses</li> </ul>	<ul style="list-style-type: none"> <li>• Coughing, gagging, drooling, or choking</li> <li>• Vomiting or feeling sick</li> <li>• Pointing to the throat or stomach</li> <li>• Chest, throat, or abdominal pain</li> <li>• Unusual tiredness, irritability, or lethargy</li> <li>• Loss of appetite or difficulty eating solid food</li> </ul>

 **Warning:** Vomiting **fresh (bright red) blood** is a serious sign of button or coin battery ingestion.

**If battery ingestion is suspected, seek immediate medical attention.**

Do **not** induce vomiting or allow the child to eat or drink.

## Warning

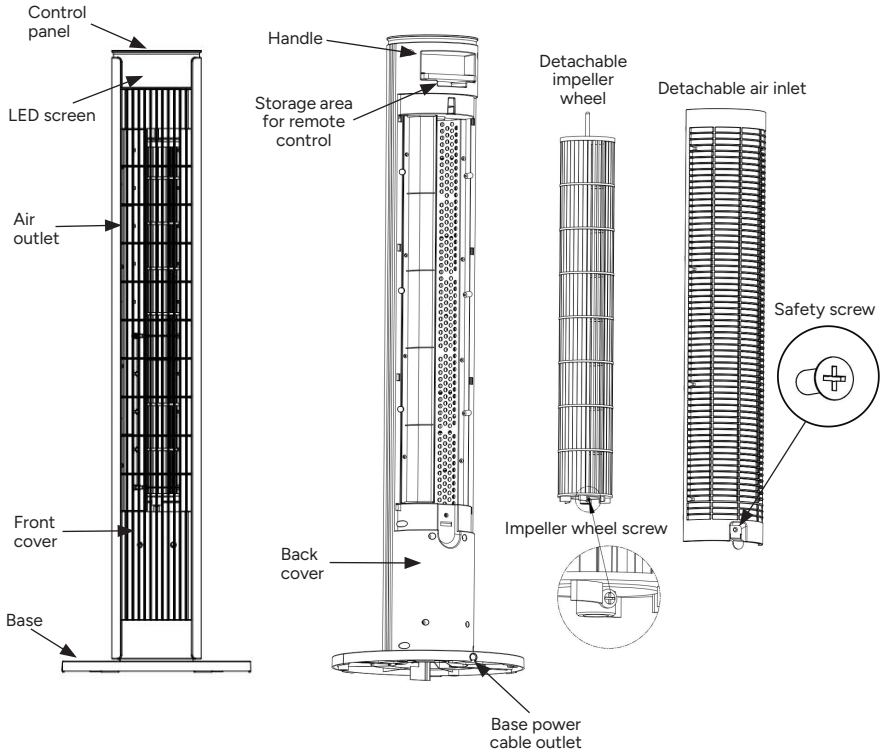
Failure to follow these instructions could lead to severe consequences, including explosion, property damage, injury, or even death.

To avoid danger of suffocation please remove all packaging materials particularly plastic and EPS and keep these away from vulnerable people, children and babies.

To avoid the risk of accidental strangulation from the supply cord all children and vulnerable people must be supervised when in the vicinity of the product whether it is working or not.

Specification	DVTF38PWH	DVTF38PBS
Voltage	220-240V	220-240V
Frequency	50/60Hz	50/60Hz
Power	45W	45W
Product Size (mm)	285 (W) 285 (D) 940 (H)	285 (W) 285 (D) 940 (H)
Product Weight	4.0Kg	4.0Kg
Colour	White	Black

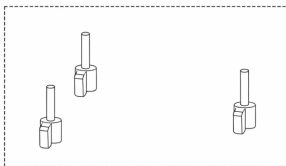
**Note:** The images and illustrations in this user manual are provided for demonstration purposes only. Actual product design, features, and appearance may vary slightly depending on the model or specification.



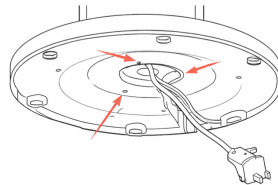
## Assembly

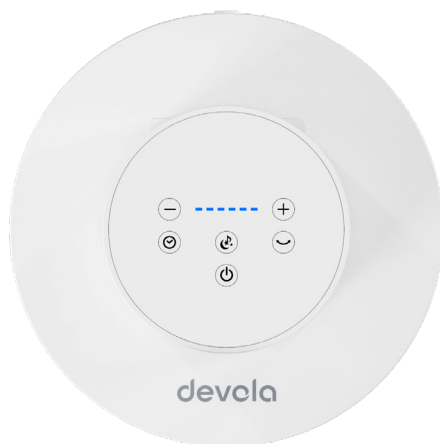
Before assembly, remove all components from the packaging and ensure the three plastic screws are included.





1. Place the tower fan body upside down on a soft, stable surface. Feed the power cable and plug through the hole in the centre of the base from the top side.
2. Align the base with the bottom of the tower fan body. Secure the base using the three supplied plastic screws and tighten them firmly by hand.
3. Route the power cable into the cable guide on the underside of the base. Ensure the plug exits neatly through the power cable outlet on the side of the base.




3 plastic screws included





	<b>Power button</b>	<p>Press the power button to turn the power on and off.</p> <p><b>Note:</b> When the fan is switched on for the first time, it will automatically operate at <b>Medium Speed (Level 3)</b>.</p>
	<b>Timer function</b>	<p>The timer allows the fan to operate for up to <b>12 hours</b>.</p> <ol style="list-style-type: none"> <li>1. Turn on the fan.</li> <li>2. Press the <b>Timer</b> button repeatedly to select the desired operating time from <b>00 to 12 hours</b>.</li> <li>3. Each press increases the time by <b>1 hour</b> and will appear on the LED display and the timer icon will flash.</li> <li>4. Once set, the timer icon will remain illuminated and the countdown will begin.</li> <li>5. When the set time ends, the fan will turn off automatically.</li> </ol>
	<b>Oscillation function</b>	<p>This function enables left-right oscillation.</p> <ul style="list-style-type: none"> <li>• Press the <b>Oscillation</b> button to start or stop oscillation.</li> </ul>
	<b>Speed settings</b>	<p>You can select from <b>6 fan speed levels</b>.</p> <ul style="list-style-type: none"> <li>• Press the "+" or "-" buttons to adjust the speed.</li> <li>• The selected speed level will appear on the LED display.</li> <li>• The speed indicator lights will illuminate accordingly.</li> </ul> <p><b>Quick Max Speed</b></p> <ul style="list-style-type: none"> <li>• Press and hold the "+" button for a few seconds to switch directly to Maximum Speed.</li> <li>• Press the "+" or "-" button again to return to the previous speed.</li> </ul> <p><b>Child Lock Function</b></p> <p>The child lock prevents accidental operation.</p> <ul style="list-style-type: none"> <li>• <b>Press and hold</b> the "+" and "-" buttons simultaneously for a few seconds to activate or deactivate.</li> <li>• The child lock icon will illuminate when activated and turn off when deactivated.</li> </ul>

	<b>Mode selection</b>	<p>The fan offers multiple operating modes.</p> <ol style="list-style-type: none"> <li>1. Turn on the fan.</li> <li>2. Press the <b>Mode</b> button to cycle through the available modes: <ul style="list-style-type: none"> <li>• <b>Normal Mode</b> – Standard operation (no mode indicator).</li> <li>• <b>Nature Mode</b> – Simulates natural airflow (Nature icon illuminated).</li> <li>• <b>Sleeping Mode</b> – Optimised for quiet operation during sleep (Sleep icon illuminated).</li> <li>• <b>Silent Mode</b> – Operates at Speed Level 1 with left-right oscillation.</li> </ul> </li> </ol> <p><b>Mute Function</b></p> <p>The mute function turns the operation beep sound on or off.</p> <ul style="list-style-type: none"> <li>• Press the <b>Mute</b> button on the remote control, <b>or</b> Press and hold the <b>Mode</b> button on the control panel until a beep is heard.</li> </ul>
<b>Remote control operation</b>		<p>The remote control functions are the same as those on the control panel.</p> <ul style="list-style-type: none"> <li>• <b>Point the remote control towards the remote sensor on the front of the fan when operating.</b></li> </ul>

Please follow the cleaning and maintenance instruction carefully. Failure to follow these guidelines may void your warranty.

### Cleaning the appliance

- Always switch off the appliance and unplug it from the socket before cleaning.
- Use a duster or soft dry cloth to clean the body of the fan and safety grill.
- Do not immerse any part of the fan in water or liquid.
- Operating the appliance in an unclean or obstructed condition may lead to damage or reduced performance and may void the warranty.

### Storage

If the appliance will not be used for an extended period, especially in humid or coastal areas, make sure it is:

- Fully cleaned and dried
- Stored in safe packaging to protect against dust and moisture, ideally in the original packaging.
- Kept in a dry, indoor location out of reach of children.
- The power cord can be wrapped around the base of the fan.
- By following these steps, you'll help maintain the performance, appearance, and safety of your appliance for years to come.

### Repairs and servicing

- The appliance contains no user-serviceable parts.
- Do not attempt to repair or modify any electrical or mechanical components.
- If the appliance is damaged, defective, or not working correctly, contact the retailer.

## Extend your Devola warranty for free

### Register your product within 30 days of purchase

When you register your Devola product on our website within 30 days of purchase, we'll extend your standard manufacturer's warranty by an additional 12 months from the point of purchase - completely free of charge.

Register on the Devola website using the QR code below



If your product develops a fault within the warranty period, we'll either:

- Repair it at no extra cost
- Replace it with a new or refurbished item of similar condition
- Cover any necessary postage costs

#### Please note:

- The warranty does not cover issues caused by general wear and tear, improper use, or damage not resulting from defects in materials or workmanship.
- Tampering with or opening the product will void your warranty.

If something goes wrong, get in touch with our **Customer Care Team** first. They'll guide you through the warranty process and ensure things are resolved smoothly.



Recycle unwanted materials instead of disposing of them. All appliances and packaging should be sorted and tendered at a regional recycling centre and be processed in an environmentally friendly manner.

## Product registration

Register your warranty online  
within 30 days of purchase.

[www.devola.co.uk/warranty](http://www.devola.co.uk/warranty)

## Technical details



## Support

### Address

Unit 1, Reedswood Park Road  
Walsall WS2 8DQ

### Helpline

0800 043 4243

### Email

[info@devola.co.uk](mailto:info@devola.co.uk)

[devola.co.uk](http://devola.co.uk)