

devola

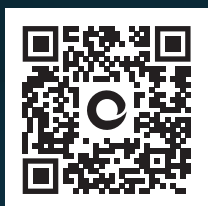
# 2290-2720W Oil Filled Radiator

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Instruction Manual

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DVOFRM2500B  
DVOFRM2500W



[devola.co.uk](http://devola.co.uk)

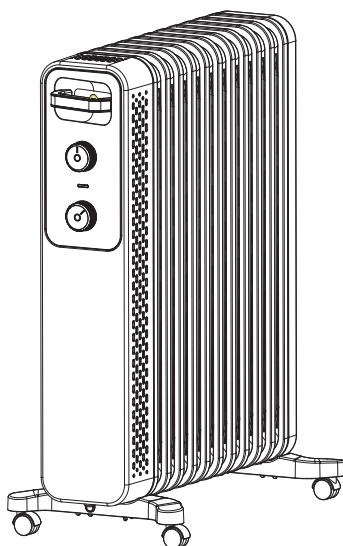
# devola

## Thank you for choosing Devola.

Congratulations on the purchase of your new Devola product. Please read the following instructions carefully and follow them to prevent possible damages. We assume no liability for damage caused by disregard of the instructions and improper use.

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## Safety information



Please read this user manual carefully before operation.

### Product information



**DANGER** symbol indicates a high-risk hazard that could lead to serious injury or death. Always follow the safety instructions in this manual to reduce risk.



**DO NOT COVER** the appliance with clothing, towels, or any materials. Do not place magazines, spray cans, or other flammable items within 250 mm of the appliance. Covering the appliance poses a serious fire hazard.



**HOT SURFACE** symbol means that parts of the appliance become very hot during use and remain hot after switching off. Do not touch the appliance until it has fully cooled down to avoid burns.

### General safety instructions

Please read these important safety instructions carefully before using the appliance. They are intended to help prevent fire, electric shock, injury or property damage.

- The socket-outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.
- This appliance may be used by children aged 8 years and older, as well as by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience or knowledge, provided they have been properly supervised or instructed on the safe use of the appliance and understand the associated risks.
- Children must not play with the appliance. Cleaning and maintenance must not be carried out by children without appropriate supervision.
- Children under the age of 3 must be kept away from the appliance at all times unless under continuous supervision.
- Children aged between 3 and 8 years may only switch the appliance on or off, and only if it has been installed in its normal operating position and they have been supervised or instructed on its safe use and fully understand the potential hazards.
- Children between 3 and 8 years of age must not plug in, adjust settings, clean, or carry out any maintenance on the appliance.
- **CAUTION** some parts can become hot and cause burns. Extra attention should be taken when children are present.

- Never cover the appliance. Covering it may cause it to overheat and catch fire.
- Do not place the appliance: Under curtains or near combustible materials (e.g. furniture, paper, bedding), near any flammable objects or directly under a power socket or terminal box.
- Do not use in areas with flammable gases, vapours or dust (e.g. garages or workshops).
- Keep the power cord away from the appliance body and hot surfaces.
- Do not operate the appliance continuously. Allow the appliance to cool down periodically to ensure safe and efficient operation. Continuous operation may cause overheating and reduce the lifespan of the appliance.
- Ensure the appliance is never positioned where it could fall into water.
- Never operate the appliance with wet hands or pull the plug out by the cord.
- The switch or controller must not be reachable from any bodies of water.
- Do not insert objects into the appliance.
- Avoid operating the appliance continuously for extended periods. Allow it to switch off periodically before resuming operation. This helps maintain efficient performance and prolong the lifespan of the appliance.
- Do not use with any external switching device, such as a timer that is regularly switched on and off.
- Use this appliance on a flat, stable surface only.
- This appliance is intended for indoor use only. Do not use outdoors.
- Before cleaning or repositioning, switch the appliance off, unplug from the mains and allow it to cool completely.
- Only clean the exterior with a soft cloth - no solvents or abrasives.
- Do not attempt to open, repair or modify the appliance yourself. Contact the retailer.

### Electrical safety instructions

- Do not use the appliance if the power cord or plug is damaged. Contact the retailer.
- Always connect the appliance directly to a properly earthed 220–240V power supply.
- Do not use extension leads, adapters, or multi-socket outlets.
- Do not share the socket with other high-power appliances.
- Ensure the plug is fully inserted before use. If there is a loose fit between the plug and the wall socket and the plug becomes hot, the socket may need to be replaced.

- Do not use damaged, loose, or worn wall sockets.
- Plugging the appliance into a worn socket may result in overheating of the power cord and catch fire. Worn sockets should be replaced prior to using the appliance.
- If the plug or wall socket becomes hot, switch off immediately and unplug. Allow to cool and have the socket checked by a qualified electrician before reuse.

## **Warning**

**Failure to follow these instructions could lead to severe consequences**, including explosion, property damage, injury, or even death.

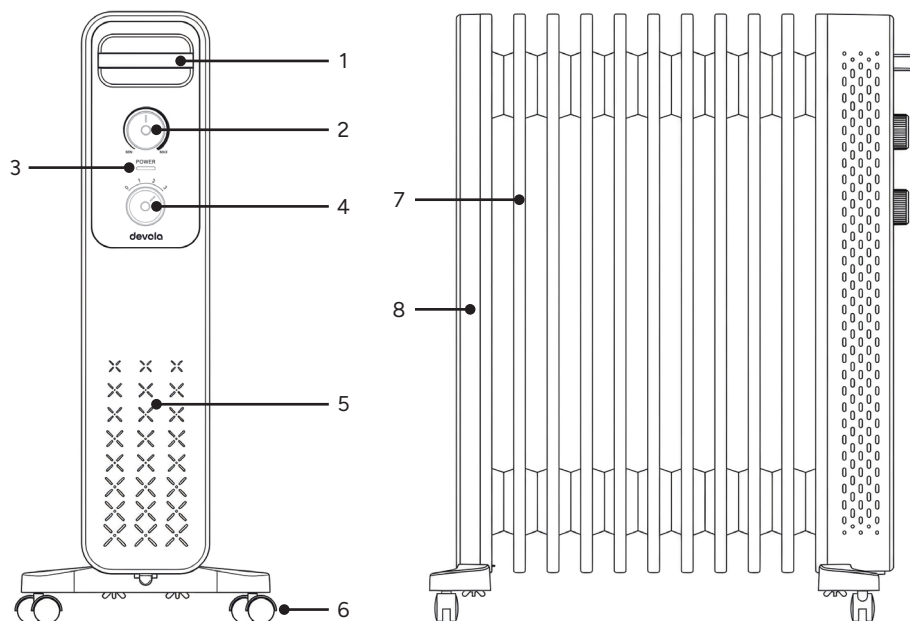
**To avoid danger of suffocation please remove all packaging materials** particularly plastic and EPS and keep these away from vulnerable people, children and babies.

**To avoid the risk of accidental strangulation** from the supply cord all children and vulnerable people must be supervised when in the vicinity of the product whether it is working or not.

| Specification       |                    |                    |
|---------------------|--------------------|--------------------|
| Model               | DVOFRM2500B        | DVOFRM2500W        |
| Voltage / Frequency | 220-240V ~ 50-60Hz | 220-240V ~ 50-60Hz |
| Minimum Power       | 1000 W             | 1000 W             |
| Maximum Power       | 2290 - 2720 W      | 2290 - 2720 W      |
| Heating Range       | 5°C ~ 35°C         | 5°C ~ 35°C         |
| Product Dimensions  | 465 x 240 x 600 mm | 465 x 240 x 600 mm |
| Product Weight      | 9,1 kg             | 9,1 kg             |
| Cable Length        | 1,5 m              | 1,5 m              |
| Colour              | Black / Anthracite | White              |

|                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Equipment complies with the applicable UK safety requirements and regulations.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|  | <p>Equipment complies with the applicable EU safety requirements and regulations.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|  | <p>Please read instruction manual and retain for future use.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|  | <p><b>Disposal of Electrical and Electronic Equipment (WEEE)</b></p> <p>This product should not be disposed of with normal household waste. Electrical and electronic products contain materials that can be reused, recycled, or recovered. When disposed of incorrectly, they may pose a risk to the environment and human health.</p> <p>Please dispose of this appliance at an appropriate collection point for the recycling of electrical and electronic equipment, in accordance with local regulations. You can contact your local authority or retailer for advice on suitable recycling facilities.</p> <p>By disposing of this product correctly, you help conserve natural resources and protect the environment.</p> |

## Product features

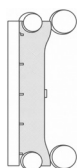


1. Carry Handle
2. Thermostat
3. Power Indicator
4. Power Level Control
5. Front Panel
6. Casters
7. Fins
8. Back Panel

## What's in the box



Heater



Casters x2



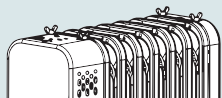
Screws x4



User Manual

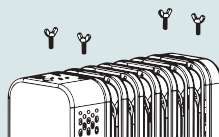
## Installation

1



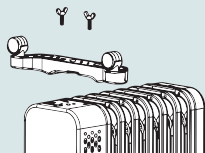
Position the heater on a soft, flat surface with the underside facing up, ensuring it is stable and secure.

2



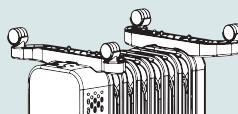
Remove the four hand-tightened screws on the bottom of the heater and remove them.

3



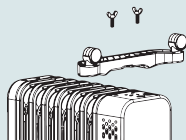
Position the caster plate with the base of the heater.

4



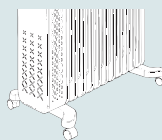
Secure the plate using the screws you removed earlier to secure the caster plate firmly to the base.

5



Repeat for the steps to attach the second foot on the opposite side.

6



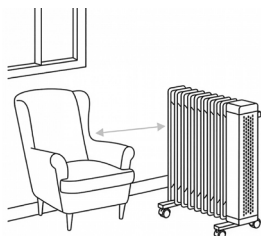
Check stability once both feet are attached, carefully turn the heater upright and ensure it stands firmly.

## Before first use

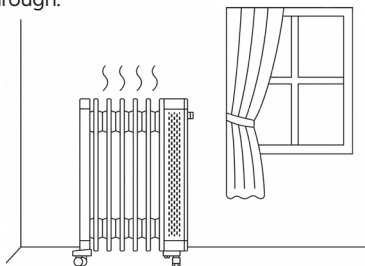
When using the appliance for the first time, operate it at maximum power for at least two hours. Keep the room well-ventilated during this period to help remove any "new appliance" odour. It is normal for the appliance to produce slight creaking noises during its initial operation.

## Minimum clearances

To prevent overheating and ensure safe use, maintain a minimum clearance of 1 metre between the heater and any walls, furniture, curtains, or other flammable materials.



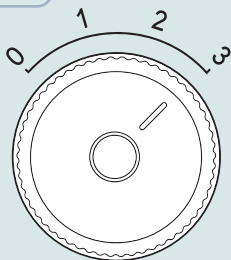
Use the heater near a window to maximise the use of your heater to penetrate cold air coming through.



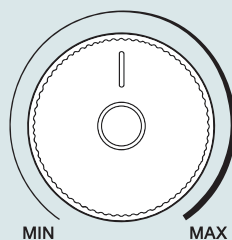
## Operation

|   |        |
|---|--------|
| 0 | OFF    |
| 1 | 1000 W |
| 2 | 1500 W |
| 3 | 2500 W |

Plug in the heater and set your desired heating level between settings 0 and 3.



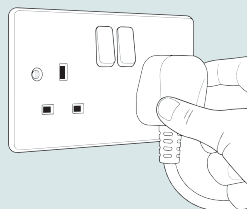
Use the thermostat control to select your preferred setting. The heater will maintain the selected setting during operation.



The power indicator illuminates while the heating element is operating. Once the selected room temperature is reached, the indicator turns off until heating resumes.



Turn both control dials to the minimum setting and unplug the heater from the mains supply when not in use. Allow the heater to cool completely before moving.



### Other features

**Thermal Cut-Out** – Automatically switches the heater off if it exceeds safe operating temperatures, helping to prevent damage and hazards.

**Tip-Over Switch** – Shuts the heater off instantly if it is accidentally knocked over, providing extra safety in busy households.

**Overheat Protection** – Monitors internal temperatures and stops operation if overheating is detected, ensuring long-lasting reliability.

Please follow the cleaning and maintenance instruction carefully. Failure to follow these guidelines may void your warranty.

### Before your begin

- Always switch off the heater and unplug it from the socket before cleaning.
- This heater uses heat-conducting oil, which cools down slowly after shutdown. Do not move the heater until it has fully cooled. Always lift or move the heater using the handle.

### Cleaning the heater

- Only the exterior surface of the heater should be cleaned by the user.
- Use a soft, dry cloth for routine cleaning.
- Operating the heater in an unclean or obstructed condition may lead to damage or reduced performance and may void the warranty.

### Storage

If the heater will not be used for a prolonged period, especially in humid or coastal areas, make sure it is:

- Fully cleaned and dried.
- Stored in safe packaging to protect against dust and moisture.
- Kept in a dry, indoor location out of reach of children.

By following these steps, you'll help maintain the performance, appearance, and safety of your heater for years to come.

### Repairs and servicing

- The heater contains no user-serviceable parts.
- Do not attempt to repair or modify any electrical or mechanical components.
- If the heater is damaged, defective, or not working correctly, return it to the retailer or contact a qualified service professional.

### Register your Devola warranty

**Register your product within 30 days of purchase to activate your warranty.**

Simply complete the registration on our website to ensure your product is covered in line with the warranty terms provided at the point of purchase.

Register by visiting [www.devola.co.uk/warranty](http://www.devola.co.uk/warranty) or scanning the QR code below:



If your product develops a fault within the warranty period, we'll either:

- Repair it at no extra cost
- Replace it with a new or refurbished item of similar condition
- Cover any necessary postage costs

**Please note:**

- The warranty does not cover issues caused by general wear and tear, improper use, or damage not resulting from defects in materials or workmanship.
- Tampering with or opening the product will void your warranty.

If something goes wrong, get in touch with our **Customer Care Team** first. They'll guide you through the warranty process and ensure things are resolved smoothly

## Support

### Address

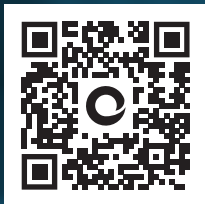
Unit 1, Reedswood Park Road  
Walsall WS2 8DQ  
United Kingdom

### Helpline

0800 043 4243

### Email

[info@devola.co.uk](mailto:info@devola.co.uk)



[devola.co.uk](https://devola.co.uk)