

**devola**

Comfortable living everyday



# Platinum 2500W Oil Filled Radiator

DVOFR2500B

## Instruction Manual

[devola.co.uk](http://devola.co.uk)



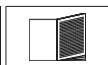
# Thank you for choosing Devola

Congratulations on the purchase of your new Devola product. Please read the following instructions carefully and follow them to prevent possible damages. We assume no liability for damage caused by disregard of the instructions and improper use.

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## Safety information



Please read the USER MANUAL carefully before operation

### Product information

-  **DANGER** This symbol indicates a high-risk hazard that could lead to serious injury or death. Always follow the safety instructions in this manual to reduce risk.
-  **DO NOT COVER** Never cover the heater with clothing, towels, or any materials. Do not place magazines, spray cans, or other flammable items within 250 mm of the heater. Covering the heater poses a serious fire hazard.
-  **HOT SURFACE** This symbol means that parts of the heater become very hot during use and remain hot after switching off. Do not touch the heater until it has fully cooled down to avoid burns.

### Safety instructions

Please read these important safety instructions carefully before using the heater. They are intended to help prevent fire, electric shock, injury or property damage.

- **Use this heater only as described in this manual.** Any other use may result in fire, electrical shock, or injury. This will also invalidate the warranty.
- Always connect the heater to a **properly earthed 220–240V AC power supply**.
- **Do not use the heater if the power cord or plug is damaged.** Contact the retailer.
- **Do not extend the power cord** or use extension leads.
- Keep the **power cord away** from the heater body and hot surfaces.
- The socket-outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.
- **Never cover the heater.** Covering it may cause it to overheat and catch fire.
- Do not place the heater:
  - o Under curtains or near combustible materials (e.g. furniture, paper, bedding).
  - o Within **1.5 metres** of any flammable objects.
  - o Directly under a power outlet or terminal box.
- **Do not use in areas with flammable gases, vapours or dust** (e.g. garages or workshops).
- This appliance may be used by children aged 8 years and older, as well as by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience or knowledge, provided they have been properly supervised or instructed on the safe use of the appliance and understand the associated risks.
- Children must not play with the appliance. Cleaning and maintenance must not be carried out by children without appropriate supervision.
- Children under the age of 3 must be kept away from the appliance at all times unless under continuous supervision.

- Children aged between 3 and 8 years may only switch the appliance on or off, and only if it has been installed in its normal operating position and they have been supervised or instructed on its safe use and fully understand the potential hazards.
- Children between 3 and 8 years of age must not plug in, adjust settings, clean, or perform any maintenance on the appliance.
- Ensure the heater is **never positioned where it could fall into water**.
- Never operate the heater with **wet hands** or pull the plug out by the cord.
- The switch or controller **must not be reachable from any bodies of water**.
- CAUTION - Some parts can become very hot and cause burns. Extra attention should be taken when children are present.
- **Do not insert objects** into the heater.
- **Do not leave the heater on unattended** or while sleeping.
- Before cleaning or repositioning:
  - o Switch the heater off.
  - o Unplug from the mains.
  - o Allow it to cool completely.
- Only clean the exterior with a **soft cloth** - no solvents or abrasives.
- **Do not attempt to open, repair or modify the heater yourself.** Contact the manufacturer.



## Warning

Failure to follow these instructions could lead to severe consequences, including explosion, property damage, injury, or even death.

To avoid danger of suffocation please remove all packaging materials particularly plastic and EPS and keep these away from vulnerable people, children and babies.

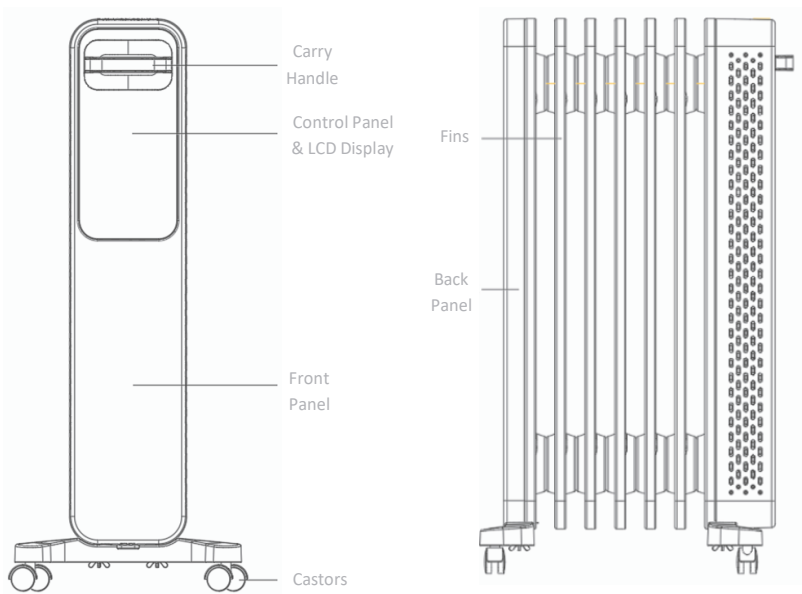
To avoid the risk of accidental strangulation from the supply cord all children and vulnerable people must be supervised when in the vicinity of the product whether it is working or not.

| Specification  |                       |
|----------------|-----------------------|
| Model          | DVOFR2500B            |
| Voltage        | 220-240V~             |
| Frequency      | 50/60Hz               |
| Minimum Power  | 1000W                 |
| Maximum Power  | 2290-2720W            |
| Heating Range  | 5°C~35°C              |
| Product Size   | 44(W) x 60(H) x 24(D) |
| Product Weight | 9.1kg                 |
| Cable Length   | 150cm                 |
| Colour         | Black/Anthracite      |

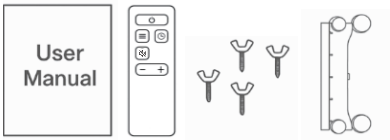
## Assembling your heater

Thank you for choosing our oil-filled heater. It's built to keep you warm safely, quietly, and efficiently, filling your space with steady, comfortable heat. The natural air circulation and heat-holding oil mean your room stays cosy for longer, while the stylish, durable design fits beautifully into any home or workplace. Whether it's your living room, office, or bedroom, this heater will help keep the chill away all season long.

### Package and contents



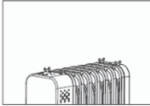
### What's in the box



The appliance is ready for use and requires no fixed installation. Simply fit the feet and connect it to the mains power supply. It is designed to be fully portable, allowing you to move it between rooms wherever extra warmth is needed.

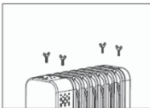
**1. Position the heater**

Place the heater unit on a soft, flat surface with the underside facing up, ensuring it is stable and secure.



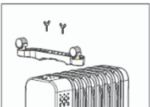
**2. Remove the screws**

Locate the four hand-tightened screws on the bottom of the heater and remove them



**3. Position the caster plate**

Align the caster plate with the base of the heater



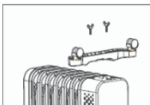
**4. Secure the plate**

Using the screws you removed earlier, attach the caster plate firmly to the base



**5. Repeat for the second foot**

Follow the same process to attach the second foot on the opposite side.



**6. Check stability**

Once both feet are attached, carefully turn the heater upright and ensure it stands firmly and evenly on a flat surface.

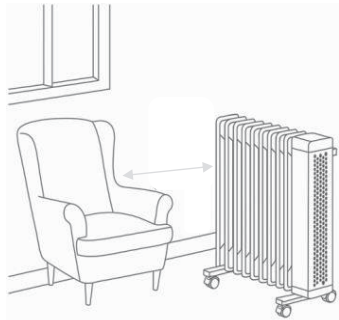


### Before First Use

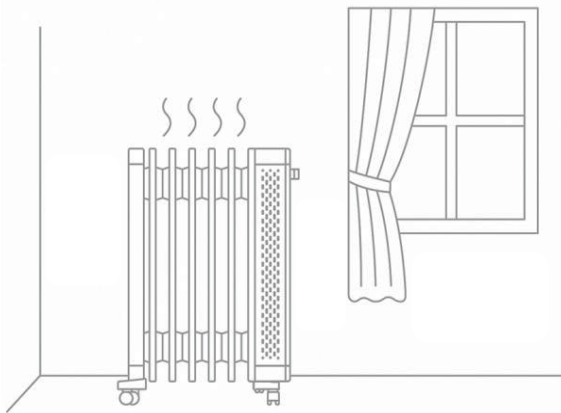
When using the appliance for the first time, operate it at maximum power for at least two hours. Keep the room well-ventilated during this period to help remove any “new appliance” odour. It is normal for the appliance to produce slight creaking noises during its initial operation.

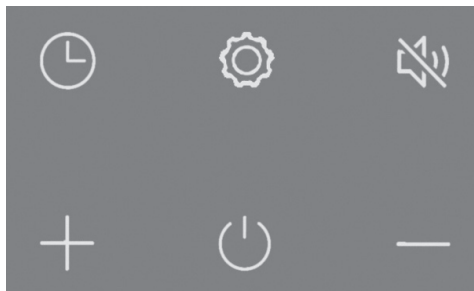
### Minimum clearances

To prevent overheating and ensure safe use, maintain a minimum clearance of 1 metre between the heater and any walls, furniture, curtains, or other flammable materials.



Use the heater near a window to maximise the use of your heater to penetrate cold air coming through though.



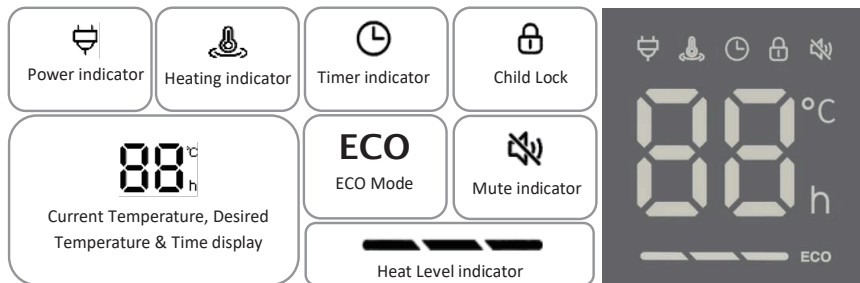


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|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p><b>Power Button</b></p> <p>Press  to turn the heater <b>on/off</b>. The heater will start using the default settings on first use, or in the last operating state as before it was last powered down</p> <p><b>Press and hold the Power button</b>  while the heater is powered on to reset to default settings. The display shows a 10-second countdown and will return to default settings.</p> <p>The Power indicator  will appear on the LED Display when the heater is plugged into socket.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|  | <p><b>Mode Button &amp; Child Lock</b></p> <p>Press  to switch between <b>Heat mode</b> and <b>ECO mode</b>.</p> <p><b>Heat Mode</b></p> <p>Choose between H3 → H1 → H2 → H3, heat settings. This will be shown on the LED display.</p> <div data-bbox="221 938 546 1010">  H1 – Low heat mode<br/>  H2 – Medium heat mode<br/>  H3 – High heat mode         </div> <p><b>ECO Mode</b></p> <p>Your heater will automatically adjust its heat output to achieve your selected target temperature, maintaining a comfortable room environment between 5°C and 35°C based on the current ambient temperature.</p> <p>The heater will automatically turn off when the desired temperature has been reached.</p> <p>The heater will adjust the heat output if the ambient temperature drops below the designed temperature.</p> <p>The Heat indicator  will appear on the display during heating.</p> <p><b>Child Lock</b></p> <p>Press and hold the Mode Button  to activate/deactivate Child Lock. The Child lock indicator  will appear on the LED display when active.</p> <p>In Child Lock mode, panel keys only wake the display—they cannot adjust settings.</p> |

|                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                           | <p><b>Timer Button</b></p> <p>When the heater is powered on, press the <b>Timer button</b>  to enter <b>Timer mode</b>, then repeatedly press <b>+</b> or <b>-</b> until the desired time appears on the display (0-24hrs). The Timer indicator  will appear on the display and the heater will automatically switch off when the selected time is reached.</p> <p>When the heater is powered off, press the <b>Timer button</b>  to enter <b>Timer mode</b>, then repeatedly press <b>+</b> or <b>-</b> until the desired time appears on the display (0-24hrs). The Timer indicator  will appear on the display and the heater will automatically switch on when the selected time is reached.</p> <p>You can <b>cancel the timer</b> by pressing the <b>Timer button</b>  to enter <b>Timer mode</b>, then repeatedly press <b>+</b> or <b>-</b> until <b>--</b> appears on the display.</p> |
| <br><br> | <p><b>Increase/Decrease Buttons</b></p> <p><b>Heat mode</b><br/>Press <b>+</b> or <b>-</b> to adjust the heat settings from low to high when in heat mode.</p> <p><b>Time</b><br/>Press <b>+</b> or <b>-</b> to adjust the selected time when in timer mode.<br/><b>Press and hold</b> <b>+</b> or <b>-</b> to increase or decrease the time quicker.</p> <p><b>ECO mode</b><br/>Press <b>+</b> or <b>-</b> to adjust the desired target temperature when in ECO mode.<br/><b>Press and hold</b> <b>+</b> or <b>-</b> increase or decrease the temperature in ECO mode quicker.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|                                                                                           | <p><b>Mute Button</b></p> <p>If sound is enabled: Switches to Silent Mode (no beep on activation).</p> <p>If in Mute Mode: Restores sound and emits one beep to confirm.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

**Note:** All functions operate the same way whether controlled from the operation panel on the heater or using the remote control.

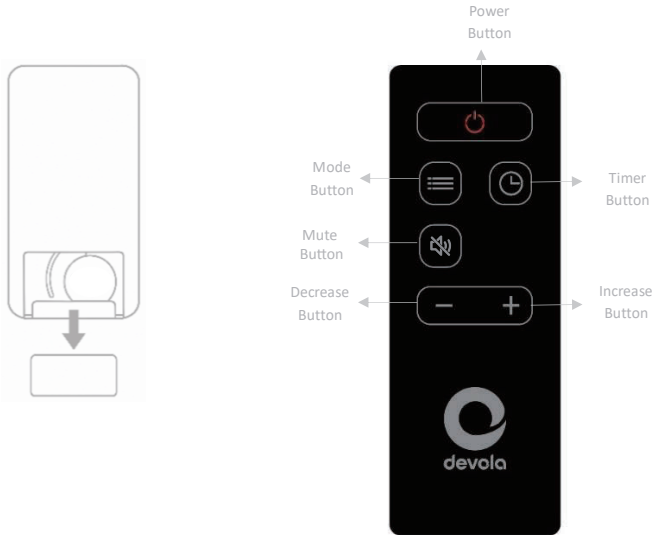
## LED display



### Installing Batteries in the Remote

**Note:** The remote control **does not include a battery**.

1. Slide or lift the battery compartment cover on the back of the remote, depending on the model.
2. Insert **one battery** into the compartment, ensuring the **positive (+) side faces up**.
3. Replace the battery cover and press it firmly until it **clicks securely into place**.



**Auto Display Dim** – If no buttons are pressed for 20 seconds, the display will turn off to save energy. The Power Indicator Light will remain on. Press any key to wake the display.

**Thermal Cut-Out** – Automatically switches the heater off if it exceeds safe operating temperatures, helping to prevent damage and hazards.

**Tip-Over Switch** – Shuts the heater off instantly if it is accidentally knocked over, providing extra safety in busy households.

**Overheat Protection** – Monitors internal temperatures and stops operation if overheating is detected, ensuring long-lasting reliability.

**Power-Down Memory Function:**

The following settings are retained after power-down:

- Operating mode (Normal or ECO)
- Heat level in Normal Mode
- Temperature setting in ECO Mode
- Timer On time
- Timer Off time
- Mute status

Other settings—such as power-on/standby status and timer setup—are not stored.

Please follow the cleaning and maintenance instruction carefully. Failure to follow these guidelines may void your warranty.

### Before you begin

- Always switch off the heater and unplug it from the socket before cleaning.
- If the heater is hardwired directly into the mains, it must be switched off at the isolator or circuit breaker before any cleaning begins.
- This heater uses heat-conducting oil, which cools down slowly after shutdown. Do not move the heater until it has fully cooled. Always lift or move the heater using the handle.

### Cleaning the heater

- Only the exterior surface of the heater should be cleaned by the user.
- Use a soft, dry cloth for routine cleaning.
- Operating the heater in an unclean or obstructed condition may lead to damage or reduced performance and may void the warranty.

### Storage

If the heater will not be used for a prolonged period, especially in humid or coastal areas, make sure it is:

- Fully cleaned and dried
- Stored in safe packaging to protect against dust and moisture.
- Kept in a dry, indoor location out of reach of children.
- By following these steps, you'll help maintain the performance, appearance, and safety of your heater for years to come.

### Repairs and servicing

- The heater contains no user-serviceable parts.
- Do not attempt to repair or modify any electrical or mechanical components.
- If the heater is damaged, defective, or not working correctly, return it to the retailer or contact a qualified service professional.

## Extend your Devola warranty for free

### Register your product within 30 days of purchase

When you register your Devola product on our website within 30 days of purchase, we'll extend your standard manufacturer's warranty by an additional 12 months from the point of purchase – completely free of charge.

Register on the Devola website using the QR code below



If your product develops a fault within the warranty period, we'll either:

- Repair it at no extra cost
- Replace it with a new or refurbished item of similar condition
- Cover any necessary postage costs

### Please note:

- The warranty does not cover issues caused by general wear and tear, improper use, or damage not resulting from defects in materials or workmanship.
- Tampering with or opening the product will void your warranty.

If something goes wrong, get in touch with our **Customer Care Team** first. They'll guide you through the warranty process and ensure things are resolved smoothly



UK  
CA



Recycle unwanted materials instead of disposing of them. All appliances and packaging should be sorted and tendered at a regional recycling centre and be processed in an environmentally friendly manner.



## Product registration.

Register your warranty online  
within 30 days of purchase.

[www.devola.co.uk/warranty](http://www.devola.co.uk/warranty)

## Technical details.



## Support.

### Address

Unit 1, Reedswood Park Road  
Walsall WS2 8DQ

### Helpline

0800 043 4243

### Email

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[devola.co.uk](http://devola.co.uk)