

# Warranty

## Guarantee and service policy

This product is covered by a standard parts or replacement warranty for a period of 12 months from the date of purchase.

Extend your warranty for 12 months for free by visiting [www.devola.co.uk/warranty](http://www.devola.co.uk/warranty).

Incorrect installation and failure to follow correct operating instructions are excluded. Consequential costs such as labour charges or damage to surroundings are expressly excluded.

## Contact Us

If you experience a problem with this product you should first contact us on 0121 250 2180 before taking any further action.

**CLAIM YOUR EXCLUSIVE 5% OFF YOUR NEXT ONLINE ORDER**

**DISCOUNT CODE: DEV5**

**OFFER VALID FOR 21 DAYS. DON'T MISS OUT!**

**YOUR DISCOUNT CODE ALSO APPLIES TO OUR SISTER WEBSITES**

Visit our websites:

[www.devola.co.uk](http://www.devola.co.uk)

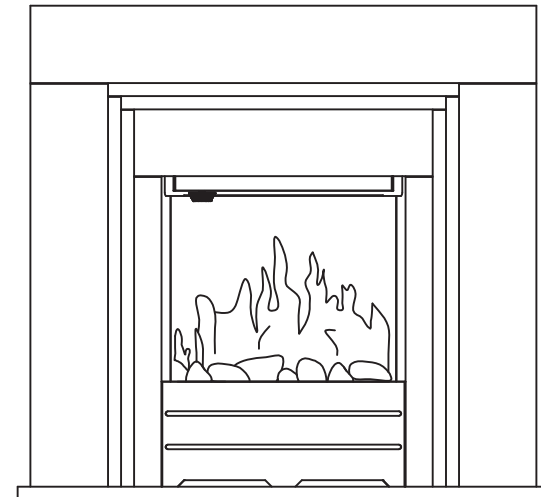
[www.energybulbs.co.uk](http://www.energybulbs.co.uk)

[www.airconcentre.co.uk](http://www.airconcentre.co.uk)

[www.ledbulbs.co.uk](http://www.ledbulbs.co.uk)

# Devola

## USER MANUAL



## Electric Fire with LED Effect Lights

**DVFP01I**

**DVFP01B**

**DVFP01O**

Thank you for choosing our electric flame effect heater.

This manual aims to improve your understanding of your new heater, please read carefully before use and retain for future reference.

This product is only suitable for well insulated spaces or occasional use.

## TECHNICAL DATA

Description:	Fireplace Suite
Model:	DVFP011/DVFP01B/DVFP01O
Rated Voltage:	220 - 240V~
Frequency:	50Hz
Power consumption:	2000W
Lighting:	0.96W LED Array (non serviceable)

## DOCUMENTATION

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU	Electromagnetic Compatibility Directive.
2014/35/EU	Low Voltage Directive.
2011/65/EU	Restriction of Hazardous Substances Directive.

## WARRANTY

This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer.

The following conditions apply:

- The product must be returned to the retailer with proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- RK Wholesale LTD has limited liability for incidental or consequential loss or damage.
- This guarantee is only Valid in the UK and Eire Only.

**An extended warranty is available for this appliance.**

**See back page for details.**

Model Identifier(s): DVFP011/DVFP01B/DVFP01O					
Item	Symbol	Value	Unit	Item	Unit
Heat Output				Type of heat input for electric storage, local space heaters only (select one)	
Nominal heat output	Pnom	2.0	kW	Manual heat charge with integrated thermostat	No
Minimum heat output (indicative)	Pmin	1.0	kW	Manual heat charge control with room and/or outdoor temperature feedback	No
Maximum continuous heat output	Pmax, c	2.0	kW	Electronic heat charge control with room and/or outdoor temperature feedback	No
Auxiliary electricity consumption				Fan assisted heat output	No
At nominal heat output	elmax	0.025	kW	Type of heat output/room temperature control (select one)	
At minimum heat output	elmin	0.025	kW	Single stage heat output and no room temperature control	No
In standby mode	eISB	0	kW	Two or more manual stages, no room temperature control	No
				With mechanic thermostat room temperature control	Yes
				With electronic room temperature control	No
				Electronic room temperature control plus day timer	No
				Electronic room temperature control plus week timer	No
Other control options (multiple selections possible)					
				Room temperature control with presence detection	No
				Room temperature control with open window detection	No
				With distance control option	No
				With adaptive start control	No
				With working time limitation	No
				With black bulb sensor	No
Contact Details:					

## CLEANING AND CARE

- Unplug the appliance and allow the unit to cool down completely before cleaning.
- There are no specific requirements for the care of this unit, other than general cleaning.
- Brushed stainless steel (silver) fires can be cleaned using a cloth and a propriety cleaner. Other features (non-silver) can be cleaned using a damp cloth.
- If the supply cord is damaged, it must be replaced by a suitably qualified person.
- The area around the fire should be kept free from animal hair, lint and other extraneous material that may be drawn into the workings of the appliance which could affect its performance.



### DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items.

Please visit [www.weeireland.ie](http://www.weeireland.ie) for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.

## WARNING:

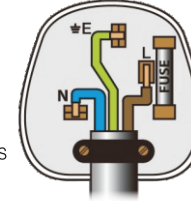
DO NOT IMMERSE ANY ELECTRICAL PART OF THE APPLIANCE IN WATER SUCH AS MOTOR UNITS OR PLUGS.

PLEASE SEE CLEANING SECTION FOR FURTHER INSTRUCTIONS.

## WIRING SAFETY FOR UK USE ONLY

### IMPORTANT

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:



The wires in the mains lead are coloured in accordance with the following code:

Blue neutral [N] Brown live [L]  
Green/Yellow [EARTH]

### Plug Fitting Details (Where Applicable).

The wire coloured blue is the neutral and must be connected to the terminal marked [N] or coloured black.

The wire coloured brown is the live wire and must be connected to the terminal marked [L] or coloured red.

The wire coloured green/yellow must be connected to the terminal marked with the letter [E] or marked .

On no account must either the brown or the blue wire be connected to the [EARTH] terminal .

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

### Non-Rewireable Mains Plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug – disconnect it from the mains – and then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

## WARNING:

This Appliance MUST be Earthed

## PRODUCT SAFETY

When using **any** electrical appliance, basic safety precautions should always be followed including the following:

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- Please ensure that the appliance is used on a stable, level, and heat resistant surface.
- **DO NOT** immerse cords, plugs or any part of the appliance in water or any other liquid.
- **DO NOT** leave the appliance unattended while it is operating.
- Close supervision is necessary when any appliance is used by or near children.
- Take care when any appliance is used near pets.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should not play with the appliance.
- Cleaning and user maintenance should not be undertaken by children without supervision.
- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer, its service agent or a similarly qualified person.
- **DO NOT** let the cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- The use of accessory attachments other than those supplied is not recommended.
- **DO NOT** pull the plug out by the cord as this may damage the plug and/or the cable.
- **DO NOT** use this product for anything other than its intended use.
- This appliance is for household use only.
- **DO NOT** carry the appliance by the power cord.
- **DO NOT** use any extension cord with this appliance.
- **DO NOT** use the appliance outdoors.

## TROUBLE SHOOTING

Safety Cut-Out device:

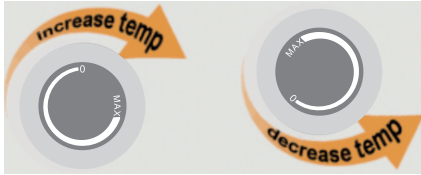
To ensure against the potential hazard caused by blockage of the air outlet, this unit is equipped with an automatic over-temperature safety cut-out device. When the device is activated the heater will not operate. If this occurs, the unit can be reset using the following procedure.

1. Turn the fire off by depressing the on/off switch on the unit.
2. Unplug the power cord from the electrical mains supply socket and leave it disconnected for at least 10 minutes.
3. Ensure that the air vents are free from obstruction.
4. Plug the power cord back in to the mains socket.

5. Turn the fire back on.
6. If the fire fails to operate, check the fuse in the plug.
7. If the fuse in the plug is OK and the fire is still not functioning, contact a qualified service person.

Problem	Potential cause	Corrective action
The fire won't turn on.	Mains plug is not plugged in.	Check the mains socket to ensure the plug has been inserted correctly. Switch on using the operation switches.
	The On/Off switch hasn't been switched on.	Check and change the fuse in the plug.
	The fuse in the plug has blown.	
No heat.	One or both of the heat selector switches haven't been switched on.	Ensure that the heat selection switches have been correctly switched on.
Heater operates and then the heat cuts out.	The safety cut-out may have operated.	Follow the procedures as outlined in the "safety cut-out device" section.

## CONTROLLING THE THERMOSTAT



You can control the temperature of the appliance with the thermostat control. Turn the dial to MAX to increase the temperature and turn dial to 0 to decrease the temperature, when the dial is turned to 0 the appliance will stop heating and the flame effect will go out.

The thermostat provides complete peace of mind regarding the safety of the appliance and temperature control, whilst ensuring minimal energy consumption.

## PLACING THE PEBBLES

Randomly place the pebbles in the open bed of the fire.

## CHECK THAT YOU HAVE NOTED ALL THE FOLLOWING INSTRUCTIONS:

### Do:

- Always place the fire in accordance with this guide. If in doubt obtain expert advice.
- Always make sure the electrical socket is accessible and located adjacent to, but not above or behind the fire.
- Always disconnect the fire from the electrical supply before carrying out cleaning or maintenance..
- Always assemble the fire in accordance with this guide. If in doubt, obtain expert advice.
- Always ensure the product is assembled in an area that is free from dust, grease or liquids.
- Always ensure that the correct tools are used to assemble this product.

### Don't:

- Never leave children unsupervised in a room where the fire is ON and unguarded.
- Never obstruct or cover the fan outlet or force items into fire openings.
- Never place or use the fire anywhere where water is in use, i.e. bathrooms, kitchens, shower rooms, and swimming pool etc.
- Never use aerosols or steam cleaners on or around the fire.
- Never route the mains supply cable under carpet etc.
- Never place the fire close to curtains or combustible materials.
- Never use the fire to dry clothes etc.
- Never sit or stand on the fire.
- Never cut the off the plug and hard wire into a fixed fused spur.

**Note:** Any new wiring required, must be in accordance with local and national codes and other applicable regulations in order to reduce the risk of fire, electric shock, or other injuries.

**Note:** When the fire is turned on for the first time or when it has not been used for some time, it may release a slight, harmless odour. This odour is a normal occurrence caused by the initial heating of the internal heating elements or dust, and will disappear with use.

## SAFETY CUT-OUT SYSTEM

### WARNING!

Please do not obstruct the air vents of the electric fire.

This appliance has a 'self resetting' safety cut out system. This will activate if the air inlets or outlets are obstructed. If the Electric Fire is obstructed, it will overheat. If the temperature exceeds 85°C, the heater element will cut out, until a safe temperature is regained.

- This heater is not equipped with a device to control the room temperature. **DO NOT** use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- Always ensure that the heater is placed on a firm level surface. Ensure that the heater is not positioned close to curtains, furniture or any combustible materials as this could create a fire hazard.
- **NEVER** sit or stand on the fire.
- Never use this surround with a gas fire
- **NEVER** stand or sit on the surround.
- **NEVER** cut off the plug and hard wire into a fixed fused spur.
- The heater must not be located immediately below a mains socket outlet.
- **DO NOT** cover the heater as this may lead to a fire risk.
- **DO NOT** obstruct any of the openings of the heater.
- **DO NOT** insert any object through any openings on the heater.
- Check the heater from time to time for accumulated dust.
- **DO NOT** use the heater in areas where flammable liquids are stored or where flammable fumes may be present.
- **DO NOT** operate the heater on a timer, or leave on overnight.
- When not being used, please unplug the heater from the mains socket.
- Keep the mains lead away from the hot body of the heater and ensure that it is not pulled tight between the socket and the heater.
- Always unplug the heater and allow it to cool before moving it from one location to another.
- **WARNING!** This product must be installed correctly, failure to do so may cause damage to your product and/or your surroundings.
- **DO NOT** attempt to dismantle or repair any part of the heater. This should only be done by a qualified service agent.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team.



HIGH VOLTAGE



HOT SURFACE

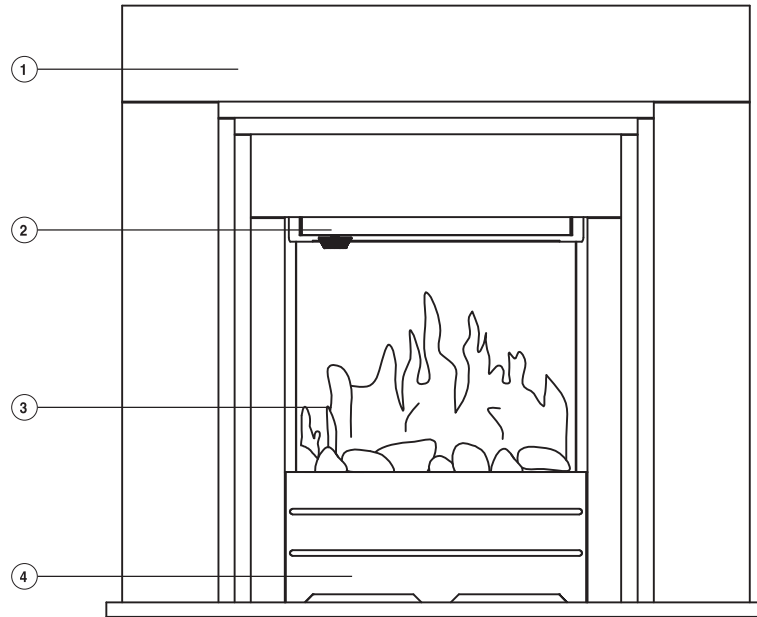


DO NOT COVER

## WHAT'S IN THE BOX

Instruction Manual  
Optional Fitting Parts

1. Mantel
2. Controls
3. Electric fire
4. Hearth



The images are for illustration purposes only and might not be a true indication of the actual product.

## BEFORE YOUR FIRST USE:

1. Remove your appliance from the packaging.
2. Place your appliance in accordance with the installation & safety instructions.
3. Your appliance is now ready for normal use.

**Dispose of the packaging in a responsible manner.**

## HANDLING

Before continuing any further with the installation of this fire please read the following:

- One person should be sufficient to lift the fire but two people should move the appliance.
- When lifting always keep your back straight. Bend your legs and not your back.
- Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways whilst handling the fire.
- Always grip with the palm of your hand. Do not use the tips of fingers for support.
- Always keep the product as close to the body as possible to prevent unnecessary and undue strain on the body.
- Use gloves to provide additional grip.
- Always use assistance if required.

## UNPACKING THE PRODUCT

The unit is supplied in a single package carton. Carefully unpack the product using the following procedure:

- Ensure that the product is in the correct position with the carton wording legible.
- Remove the straps and sleeve.
- Carefully lift the fireplace out of the box.
- Remove the protective packaging and bag from the suite.
- Locate the pebble pack and put aside.
- Carefully remove the protective film covering the fire.

**IMPORTANT:** This surround is only suitable for use with electric fires.

Please ensure that there is an accessible electrical socket within the space for installation. The electrical socket must not be behind or above the suite.

**WARNING!** Ensure supply cord is located correctly within the notches and cannot be trapped when the surround is fitted to the wall.

1. Route the supply cord through the notch at the back of the suite.
2. Route the supply cord through the side of the suite as shown. There will be a notch located at each side of the suite. Use the notch nearest to the electrical socket.

## USING YOUR APPLIANCE

The appliance is controlled using 3 switches, located under the recessed top of the unit.

The On/Off switch is used to turn the fireplace on. The fireplace has two heat settings, 1 KW and 2 KW.

The switch with one bar is the lowest heat setting.

The switch with two bars indicates the highest heat setting.

